

Get More from Richard Malley's Floor Designs

By Sara Gill

Richard Malley has been a regular customer of Grantham Now! for many years. Since I have taken over the magazine, I have seen examples of his flooring via my work and on his Facebook page, which made me look at my old carpet and thought it was time for a change. I always wanted laminate flooring but have a lovely large elderly Labrador called 'King Harold', so I thought I couldn't have one as I was frightened that he would slip on it. I did a search on the internet for dog-friendly flooring and found Paws for Floors. I contacted Richard and asked him to come to my house to have a look at the free samples I had received from the company and to measure up my hall and dining room. Richard confirmed that the flooring was really good quality and that he had not heard of the company before (all you dog lovers look at Floors for Paws advertisement on page 21). Richard took the sample of the flooring I wanted to order it. Richard and Kathryn, who runs the office, got my quote to me very quickly and, bless Kathryn, she got me booked in within a week to have my floor done.

As agreed, James and Sam arrived at 8.30 am and started working immediately. My family and I cleared the dining room and hallway but for my dad's armchair which we could not get the back off. James and Sam were great; they got the back off straight away and took the chair to the garage. Both were friendly and polite and worked hard all day removing my old carpets and boarding the floors. I hate to have to admit this to you all, but I am OCD about cleaning and although I wanted the flooring done, I was panicking about the mess. I have had a lot of workmen in my house over the years and always found that for the work they did, they wrecked something else, so I have not had many good experiences. I needn't have worried; James and Sam left the house clean and tidy when they left on the first day and I only had a minimal amount of cleaning to do. They also respected my paintwork which is also very important to me. The flooring was laid without any fuss and very quickly the following day. James was helpful and informative, answering all my questions. Sam



provided entertainment by singing songs even I knew, although I felt bad when I told him that it is just as well he laid floors for a living! (I won't tell him that I only recognised the words of the songs and not the tunes!)

My floor looks beautiful and I have already had a lot of compliments about it. King Harold is coping well with the flooring, especially as he has real difficulties in walking and getting up and down off the floor. Considering the quality of the flooring, it was very important to me to make sure that it was professionally fitted, and it was.

Richard is a consummate professional and what impressed me the most was that he did not do any hard selling to me. The fitters, James and Sam, were polite and friendly men who did a first-class job.

If you want a lovely new floor whether it is carpet, laminate, wood or tiles, you cannot go wrong calling in Floor Designs.

If you are planning to upgrade your flooring, give Richard a call on 01476 564718 to arrange a consultation as you will not be disappointed with the outcome.

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richard malley
 floordesigns
 contemporary and traditional carpets & hard flooring



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